



Automated Email: Email Security Action Summary

A daily automated “Action Summary” email is sent around **11:00 AM PT** from the address **reports@darktrace.com**. This message summarizes email security actions taken in the past 24 hours, such as emails moved to Junk Folder, being held, links being locked, or attachments being locked.

How to use Action Summary email

- Open the Action Summary email and review the list of “Actioned Emails”.
- Check the Subject, From, Date, and the action shown (held, spam, link/attachment locked).
- Select “More info” to view additional analysis and the reason the email was actioned.
- Preview is typically available for up to 3 days for held/older emails (after that, the preview may no longer be available).

A screenshot of an email inbox showing an Action Summary message. The message is from "Darktrace Reports <reports@darktrace.com>" to "Jawad Iqbal". The subject is "The following emails were actioned by Merced Community College District email security between 01 January 2026 21:18 UTC– 02 January 2026 21:18 UTC". The email body contains a summary: "3 ACTIONED EMAILS". Below this, two examples of actioned emails are listed: "Subject: Test Email 1" and "Subject: Test Email 2". Each example provides the subject, recipient, sender, date, and reason for action (e.g., "This email was held", "Spoofing, Phishing Link", "More info").

DR Darktrace Reports <reports@darktrace.com>
To: Jawad Iqbal

Reply Reply all

MERCED COLLEGE

The following emails were actioned by Merced Community College District email security between
01 January 2026 21:18 UTC– 02 January 2026 21:18 UTC

3 ACTIONED EMAILS

Subject: Test Email 1
To: jawad.iqbal@mccd.edu
From: Test Email 1 <testemail1@domain.com>
Date: Thu Jan 01 2026, 21:18:15
This email was held
Spoofing, Phishing Link
[More info](#)

Subject: Test Email 2
To: jawad.iqbal@mccd.edu
From: Test Email 2 <testemail2@domain.com>
Date: Wed Dec 31 2025, 21:18:15
This email was held
Spoofing, Phishing Link
[More info](#)

Requesting release from an Actioned / Held email

Note: If the action summary shows that an email was actioned and moved to Junk, there is no need to request a release. You can restore it directly from your Junk Email folder if needed.

If an email was held or content was blocked (a URL or attachment was locked) and you are expecting the email, you can submit a release request. The Merced Community College District security team will review the request and either approve or reject the release based on the legitimacy of the email.

When you request a release, you may be presented with a “Suspicious Email Release Request” page where you can:

- Review the email details (Subject, From, To, Date).
- Open an Email Preview (if available).
- Review the “Further Analysis” notes explaining why it was flagged.
- Enter the required reason for the release request and submit it for review by the Merced Community College District security team.

Important:

- Emails can be previewed for up to **3 days**. After that, previews are no longer available.
- Emails older than **21 days** cannot be released, and release requests are not accepted.

Suspicious Email Release Request

ⓘ Caution
The system recommends moderate caution when interacting with this email.

Subject: Test Email
From: Test Email <testemail@domain.com>
To: jawad.iqbal@mccc.edu
Date: 2026-01-07 08:37:34 -08:00
UUID: ececfde8-970d-4c8b-8266-cc45fc9a0c08

ⓘ Phishing Link ⓘ Phishing Attachment ⓘ Solicitation

Further Analysis

Caution should be exercised when following links within this email, particularly links to the website example.com. This appears to be bulk commercial mail.

Are you sure you want to request to release this email?

Reason for release request (required)

ⓘ Cancel ⓘ Request Email Release