

Steps to Register for Multi-Factor Authentication (MFA) using Okta Verify Application For Apple Devices

To set up Okta Verify you must have:

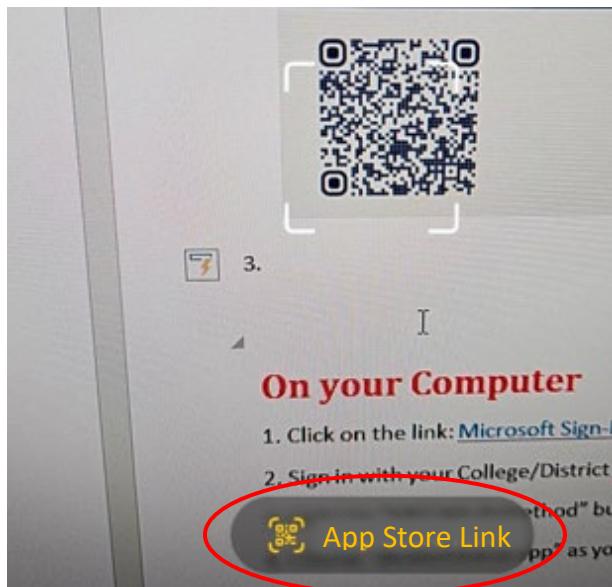
- An active student account (for students) or an active staff account (for staff).
- A computer (desktop or laptop) with an active internet connection.
- A smart mobile device [phone (iOS or Android) or tablet (iPad or Android)] with an active internet connection.



Please review all the instructions before starting.

On your Mobile Device

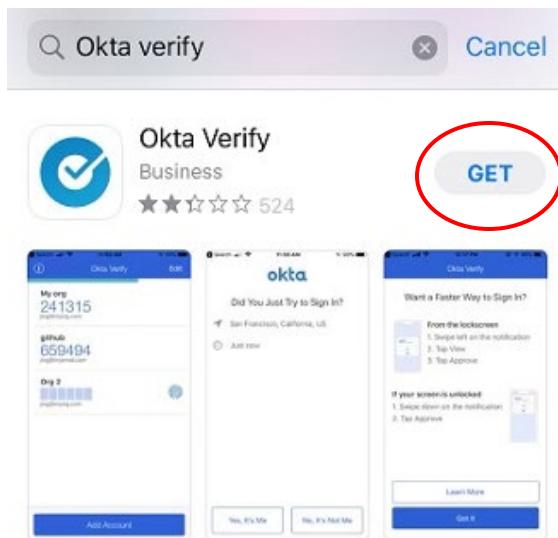
1. Open the camera on your mobile device
2. Hover over the QR code to scan, then tap the “App Store” icon that pops up



Note: If you are unable to scan the QR code, open your App Store and type Okta Verify in the search bar. Make sure the app has the same logo and says Okta Verify.

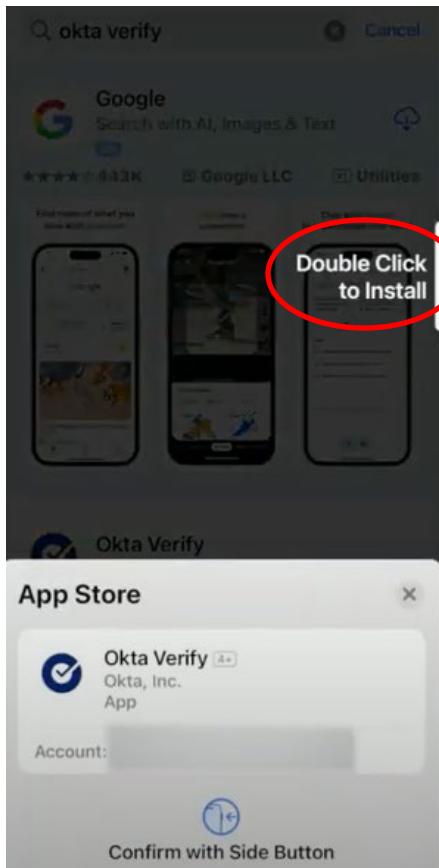


3. Tap "Get"



4. On some iPhones, you will need to double-click with the side button, on others, you will need to enter your Apple ID. This example uses the double-click method. **(While the app is installing, go to the next step)**

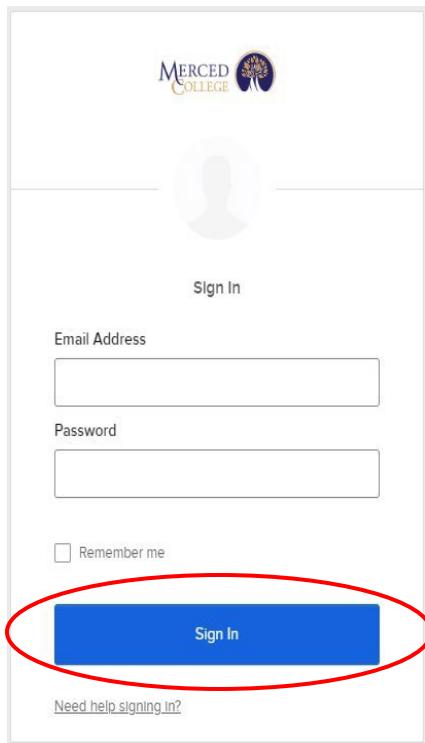
Note: If you forgot your Apple ID, you will need to reset your password.





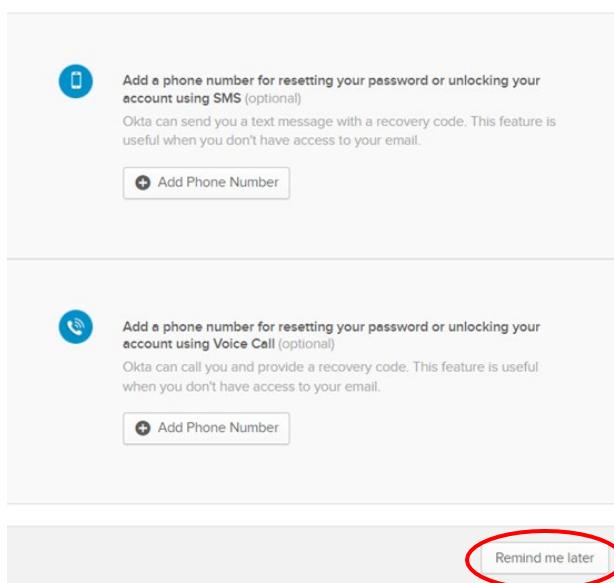
On your Computer

1. Click on the link: [Okta Login Page](#)
2. Enter your Merced College email and password, then click "Sign-in"

A screenshot of the Okta Login Page. At the top is the Merced College logo. Below it is a placeholder for a user profile picture. In the center is a "Sign In" button. Below the button are fields for "Email Address" and "Password", each with a corresponding input box. To the left of the "Email Address" field is a "Remember me" checkbox. At the bottom is a link "Need help signing in?".

Note: If prompted to update your profile, click "Remind me Later".

Please update your profile

A screenshot showing two steps for updating a profile. The first step, on the left, shows a "Add Phone Number" button with a plus sign. The second step, on the right, shows the same button with a plus sign and a "Remind me later" link at the bottom, which is circled in red.



3. Click on the dropdown arrow next to your name at the top right corner.

A screenshot of a user interface, likely a learning management system. At the top right, a dropdown menu is open for a user named "Joe" from "Merced College". The menu includes a "Sort ▾" button. Below the dropdown, there are sections for "My Apps" and "Work". Under "Work", there are four app cards: "LinkedIn Learning", "Canvas - Merced College", "Calm-Students", and "AwardSpring". A "Sort ▾" button is also present in the "My Apps" section. At the bottom left, there is a "Add section" button.

4. Click on “Settings”

A screenshot of a user profile dropdown menu. The top bar shows "Joe" and "Merced College". The menu contains the following items: "Joe Student" (highlighted in bold), "joe.student@campus.mcc.d.edu" (email address), "Settings" (highlighted with a red circle), "Preferences", "Recent Activity", and "Sign out".



5. Under the “Extra Verification” heading, click “Set up” next to “Okta Verify”

Question
What is the food you least liked as a child?

Forgot Password Text Message

Okta can send you a text message with a recovery code. This feature is useful when you don't have access to your email.

[Add Phone Number](#)

Forgot Password Voice Call

Okta can call you and provide a recovery code. This feature is useful when you don't have access to your email.

[Add Phone Number](#)

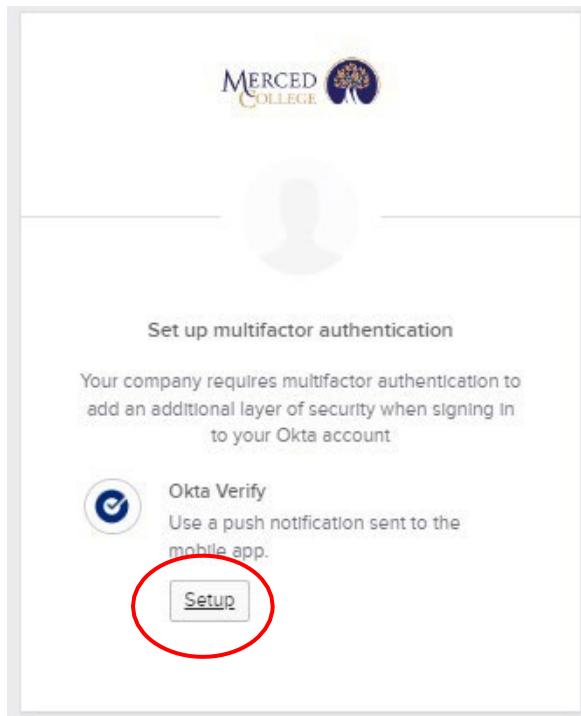
Extra Verification

Extra verification increases your account security when signing in to Okta and other applications you use

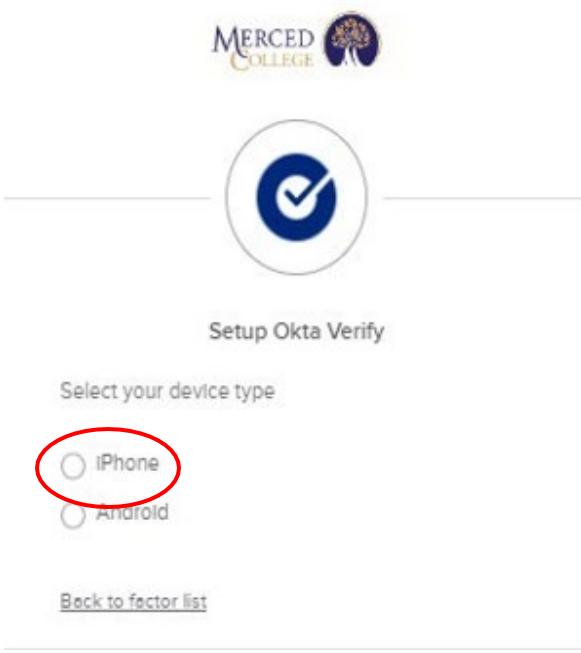
Okta Verify Set up



6. Click "Setup"

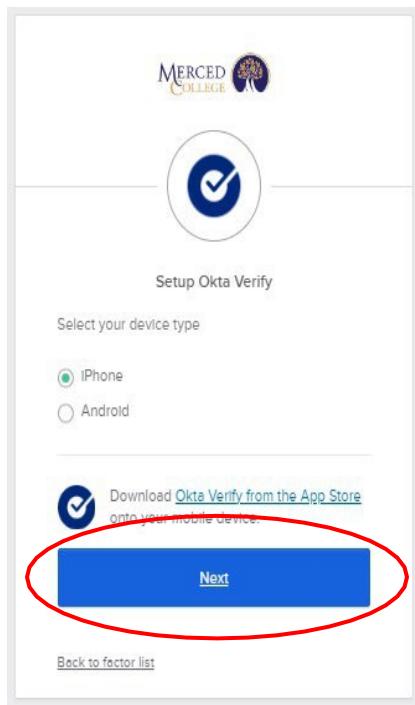


7. Select "iPhone"

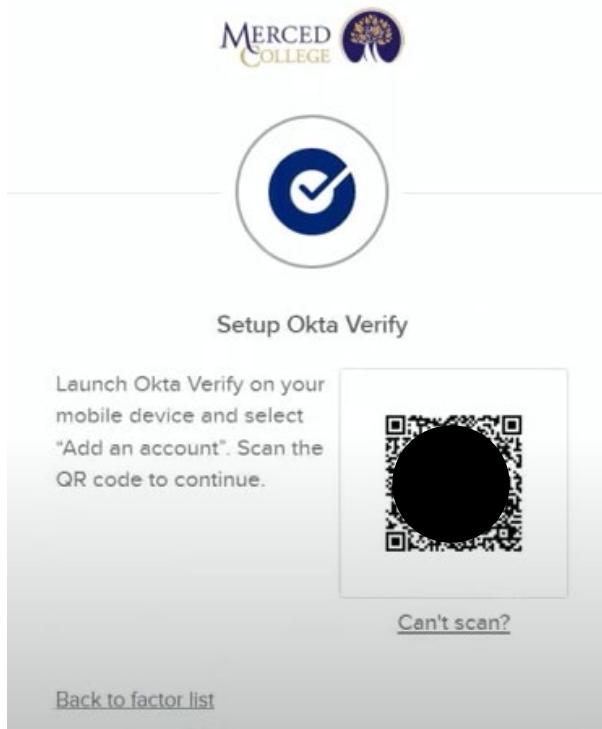




8. Click "Next"



9. A QR Code will appear on your computer screen, **leave the screen open and go back to your mobile device**





On your Mobile Device

1. Open the Okta Verify app on your mobile device



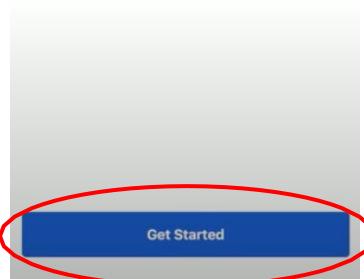
Okta Verify 4+
Okta, Inc.
#36 in Business
2.8 • 6 Ratings
Free

2. Tap “Get Started”



Welcome to Okta Verify

Securely sign in to your organization's apps.



3. Tap “Next”



How it works

When you access your organization's apps, use Okta Verify to confirm your identity.

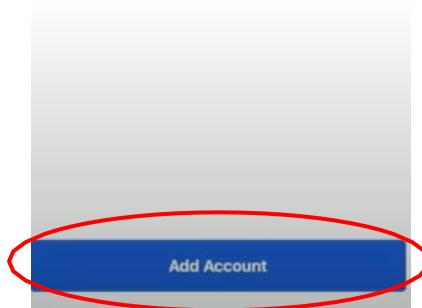


4. Tap “Add Account”



Ways to verify

When signing in, enter a code from this app, tap Yes on a push notification, or tap the “Sign in using Okta Verify on this device” button.

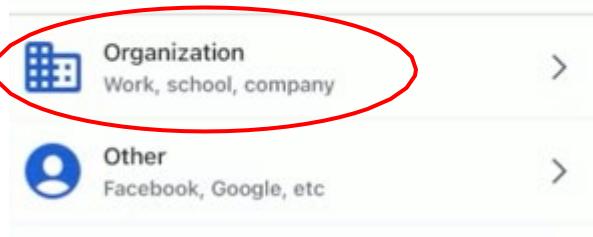


5. Tap “Organization”



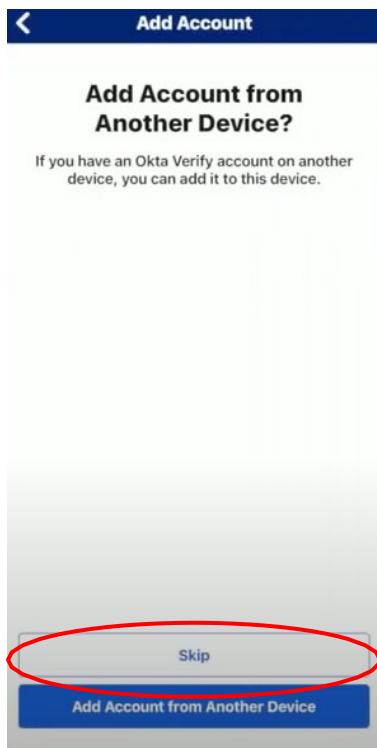
Choose Account Type

Choose the type of account you would like to add

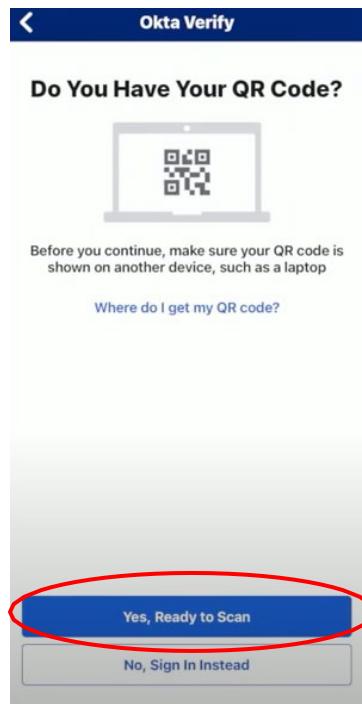




6. For the question, "Add Account from Another device?", tap "Skip"

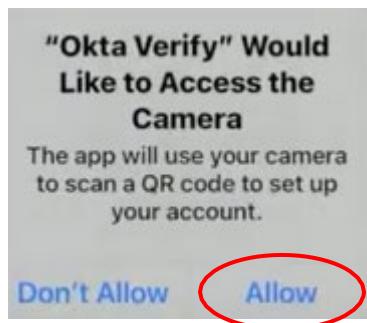


7. Tap "Yes, Ready to scan"



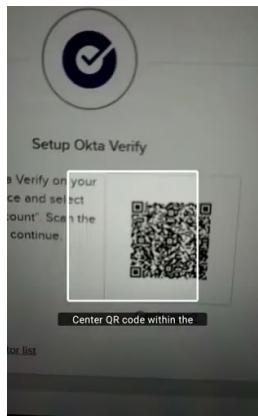


8. Tap "Allow"

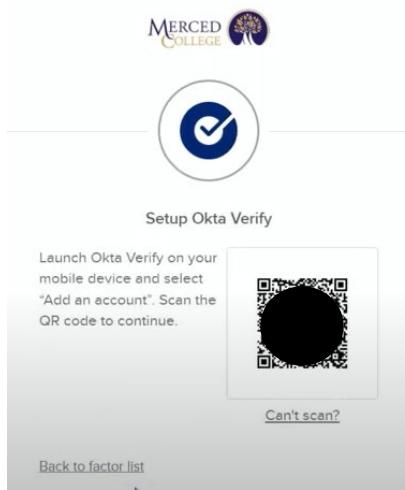


On your Computer

1. Scan the QR code on your computer screen with the app on your mobile device



On your mobile device

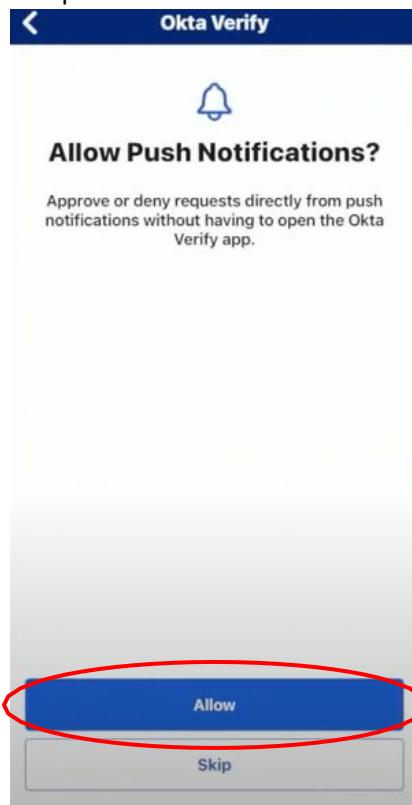


On your computer screen

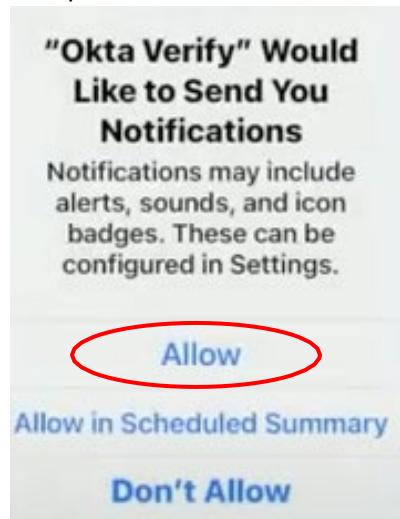


On your Mobile Device

1. Tap "Allow"

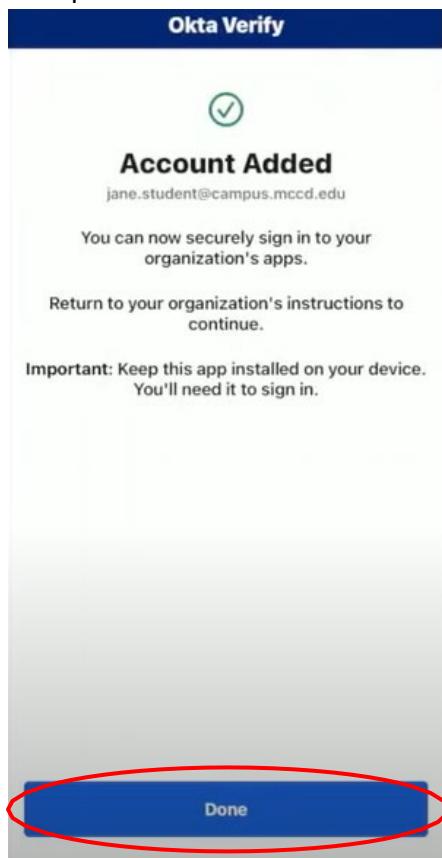


2. Tap "Allow"





3. Tap "Done"



If you need assistance, call (209) 381-6565 or email myhelp@mccd.edu