

# Merced College Campus Forum COVID-19 Response Update

*April 24, 2020*

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*Superintendent/President*



# COVID-19 Response Update

- **Instructional Continuity**
- **Student Support Services Continuity**
- **Technology for faculty, staff, and students**
- **Human Resources guidance and support**
- **Administrative Services and essential employees**
- **External Relations—public relations, marketing, and fundraising**



# COVID-19 Instructional Response

- **Instructional Continuity**
  - *Transition to Remote Learning*
    - *Distance Education Addendum and Compliance*
  - *Working with Academic Senate and Curriculum Committee*
  - *Weekly correspondence with FAQs*
  - *Professional development and ongoing training/support*
  - *Summer and Fall schedule planning*
  - *Spring/Summer/Fall Enrollments (FTES)*



# COVID-19 Student Services Response

- **Student Support Services Continuity**
  - *Transition to Remote Learning*
    - *Training and Resources*
    - *Resource Website*
  - *All services available via online/remote modalities*
    - live chat, Zoom, Cranium Café, and other online resources
  - *Ongoing correspondence with FAQs*
  - *Mental health and wellness*
  - *Addressing food insecurities with weekly food bank*
  - *Survey completed to assess student needs*



# COVID-19 Technology Response

- Technology for faculty, staff, and students
  - *Faculty technology resources made available*
  - *Staff technology resources made available*
  - *Students most-in-need sourced with mini-desktops*
  - *Additional resources have been ordered*
  - *Ongoing educational technology training and support*
  - *Remote desktops installed for employees*
  - *Zoom technical support*



# COVID-19 Human Resources Response

- Human Resources support...
  - *Maintaining all HR functions and processes (all remote & electronic)*
  - *AVP of Human Resources “liaison” to the County*
  - *Work-From-Home agreements in place*
  - *District-wide email and communication on COVID-19*
  - *Informing employees of employee related changes in regulations and temporary changes due to COVID-19*  
<http://www.mccd.edu/news/covid-19-update/employees.html>
  - *Working with Associations closely on negotiable matters:*  
<http://www.mccd.edu/offices/hr/union-agreements.html>



# COVID-19 Admin Services Response

- Administration and business services continuity...
  - *Essential employees and services*
    - *Maintenance and Operations, Print Services*
    - *Budget and Payroll, Purchasing and Mail*
    - *Campus Police and ongoing safety of the District*
  - *Emergency funding—CARES Funding and FEMA*
    - *CARES ~ \$6.5M (50% must go directly to students)*
    - *FEMA reimbursements (application and tracking)*
  - *2020-21 State Budget—“workload” or “flat” budget*



# COVID-19 External Relations Response

- External relations, marketing, fundraising...
  - *Ongoing updates to COVID-19 website*
  - *Social media efforts*
    - *“We See You” Campaign*
  - *Commencement “grad packs” and planning*
  - *Blue Devils Advocate Special Edition*
  - *Emergency fundraising efforts with new platform*
  - *Spring, summer, and fall marketing campaign*
    - *“Made in Merced. Built for the World.”*
    - *“Tough Times”*





# Major Incident Metrics / Milestones

Measurable Outcome/Action Response	Evidence/Data/Milestone
Instructional Continuity, Spring 2020	97.3% online by March 23, 2020
Student Support Services Continuity, Spring 2020	100% online by March 23, 2020
Provide laptops/computers to faculty/staff	190+ of laptops distributed by April 10, 2020
Provide computers to students	92 of computers distributed by April 10, 2020
Plan for future technology needs for students/staff	375 of laptops ordered for future distribution
Employees Work-From-Home implementation	98.3% of faculty and 85.6% of staff working from home
Ongoing updates/communication to students/staff	33 emails to students; 13 emails to staff; COVID Website
Mitigate Merced College COVID-19 cases	0 cases reported as of April 14, 2020
Provide remote learning trainings for faculty and students	68 faculty workshops, plus 2x weekly Tech Trainings; 679 individual student trainings/43 workshops.
Remain committed to Participatory Governance	31 Participatory Governance mtgs* since March 12, 2020
Support to community partners	45 Masks Printed; 155 still pending 3D-print; 5,720 of PPE provided; 2 Probe Thermometers w/covers

*\* includes one-on-one and committee meetings*

# Face Shields



# Grad Packs



# Q&A/Discussion

