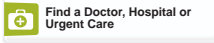


## Find a network provider

*The Anthem Blue Cross PPO network is one of the largest in California*

### It's easy to find a provider online:

- Go to [anthem.com/ca/sisc](https://www.anthem.com/ca/sisc).
- Select the **Find a Doctor, Hospital or Urgent Care**  box on the right side of the page under *Resources & Tools*.
- From the options listed, there are two links for finding PPO providers: PPO (Full Network) and Select PPO. Choose the link next to the appropriate selection depending on your plan.
- When you search for a provider, the search automatically defaults to family/general practice and internal medicine. You can change that selection for other types of providers.
- Enter the city and state or ZIP code where you want to search.


### Finding providers outside of California

The *Blue Cross Blue Shield Global Core* program gives SISC PPO participants access to care across the United States and urgent care around the world. You are not required to use a *Global Core program* provider, but it can help keep your costs down. You can locate a *Global Core* provider at any time by calling **1-800-810-BLUE** or by going to the **Find a Doctor** section of [anthem.com/ca/sisc](https://www.anthem.com/ca/sisc) and following the steps above choose the link for PPO and Select PPO outside of California.

### Blue Distinction+ for a higher standard of care

When you're choosing a hospital, performance counts. Many specialty care providers in the Anthem network have earned one (or more) of the quality awards below. Each award is only presented to facilities that pass a rigorous review of their processes and performance. Over and over, they've proven their expertise at delivering quality care. That could mean fewer complications, fewer readmissions and higher survival rates. Look for these awards as you weigh your health care options.

For SISC members, bariatric surgery must be performed at a hospital that has received either the Blue Distinction Centers or Blue Distinction Centers+ designation for benefits to be available. Hip and knee replacement or certain spine surgeries must be performed at a hospital that has received a Blue Distinction Centers+ designation only. See "More Information" below about this benefit or contact the customer service number on your ID card.

To find a Blue Distinction+ hospital for non-emergency inpatient hip, knee and spine surgeries, go to [anthem.com/ca/sisc](https://www.anthem.com/ca/sisc). Select  for finding providers and additional information.

If there is no Blue Distinction+ center within 50 miles from where you live, a travel benefit is available to you. It pays for travel for the patient and a companion. It also includes a concierge service called Healthbase that can help you with travel arrangements and setting up appointments. Our Member Services team can connect you with a Healthbase representative.

If you need help, just contact your dedicated Anthem Member Services team for personal assistance or to request a provider directory.