



MERCED COLLEGE

Programs & Services To Promote Student Success

MC=Merced Campus, 3600 M Street, Merced

LB=Los Banos Campus, 22240 HWY 152, Los Banos

Admissions & Records

MC: Leshar Student Services Building, 2nd Floor
Mon-Fri 8 am-4:30 pm 384-6187

LB: Student Services, Building A 826-3495

For questions email admissions@mccd.edu, or use [live chat](#)

Maintains all student academic records including grades; provides admissions and veterans services; process application and registration for students; sends and receives official transcripts, verify enrollment, evaluate outside transcripts and process graduation applications.

Associated Students of Merced College (ASMC)

MC: Student Union Building, Room 107 384-6119
Mon-Fri 8 am-4:30 pm

ASMC is a student government organization that provides students with representation and advocacy on campus. They also provide FREE services including: a food pantry, print and copy services open to all students.

Bookstore

MC: Student Union Building 384-6280
M-Th 7:30 am-7:30 pm & F 7:30 am-4 pm

LB: Student Services, Building A 381-6424

M-Th 7:45 am-7 pm, F 7:45 am-2 pm

Offers a textbook rental and reservation program both online and in the bookstore. Sells new and used textbooks, paperbacks, study aids, art materials, nursing supplies, stationery, collegiate apparel and gifts.

CalWORKs

MC: Leshar Student Services Building, 381-6515
3rd Floor, Room 304

LB: Student Services, Building A 381-6428

California Work Opportunity & Responsibility to Kids (CalWORKs) is a state funded welfare-to-work program designed to help students who receive public assistance.

Campus Police

MC: Tri-College Center, Room 4 386-6600 or 769-4281
Mon-Fri 8 am-4:30 pm

LB: Student Services, Building A 769-5749

In Case of Emergency: Dial 911 from any campus phone. Services include, but are not limited to: response to 911 and other calls, investigation of crimes, escort service, traffic collision response, issuance of parking citations, issuance of traffic citations, vehicle removal, surveillance, and Code Blue Box response. Download the 911 Shield App on your mobile device to access more public safety services.

Career/Transfer Center

MC: Leshar Student Services Building, 3rd Floor, Rm 325
Mon-Fri 8 am-4:30 pm 384-6243

LB: Student Services, Building 386-6749
M-F 8:30 am-4 pm

For questions use [Live Chat](#)

Career Center, offers students the opportunity to research careers and find out which one would be best suited for them. Offers several computer programs, websites, and books that offer students a variety of resources. Career Counselors are available to meet with students to discuss any questions pertaining to their major and/or career interest.

Transfer Center, provides students with accurate and up-to-date information that will help the transfer process be a smooth transition from the Community College setting to a University setting

Child Development Center

MC: Child Development Center 384-6245
Mon-Fri 7:30 am-5 pm

Provides on campus educational childcare services for students with children ages six months to five years of age.

Cooperative Work Experience Education

MC: Student Success & Tutorial Center Building, Rm. 13

For questions email workexperience@mccd.edu or call 384-6364

Allows students who work, volunteer, or are self-employed to earn up to 16 units of elective transfer credit while they work and providing an opportunity for skill development and career exploration.

Counseling & Guidance

MC: Leshar Student Services Building, 2nd Floor 381-6478
Mon-Fri 8 am-4:30 pm & Wed 8 am-7 pm

LB: Student Services, Building A 826-3495

Counselors assist students achieve academic, personal, and social success. Counseling appointments can be made in advance or on a walk-in basis.

Disabled Students Program & Services (DSPS)

MC: Leshar Student Services Building, 384-6155
2nd Floor, Room 234 (TDD) 384-6311

LB: Student Services, Building A 381-6423

Offers educational support services for students with a variety of disabilities, including those students with physical, psychological, communicative and learning disabilities. Support services and accommodations include, but are not limited to, priority registration, scheduling assistance, academic and vocational counseling, interpreters, test-taking accommodations, assistive technology and e-text, Kurzeil, or PDF.

Embedded Tutoring Program

MC: Learning Resource Center, First Floor
Mon-Fri 8 am-5 pm 384-6329

Focuses on using peer tutors to collaborate with faculty and students in the classroom and connects students with academic support services outside of the classroom.

Extended Opportunity Programs & Services (EOPS) and Cooperative Agencies Resources for Education (CARE) Program

MC: Leshar Student Services Building, 2nd Floor 386-6693
LB: Student Services, Building A 381-6423

For questions use [Live Chat](#)

EOPS provides academic, career, and transfer counseling, CARE, enrollment assistance, textbook assistance, EOPS grants, priority registration, and transfer assistance. The CARE program is an additional service provided through the EOPS program to assist the single parent students that receives TANF. Additional services to CARE eligible students include: CARE orientation and workshops, CARE grants, meal cards, gas cards, parking permits, and bus passes.

Financial Aid

MC: Leshar Student Services Building, 3rd Floor 384-6031
LB: Student Services, Building A 826-3495

For questions email financialaid@mccd.edu or use [Live Chat](#) Provides financial assistance depending on individual student need as determined by the *Free Application for Federal Student Aid* (FAFSA) www.fafsa.gov or *California Dream Act Application* (CADAA) <https://dream.csac.ca.gov/>. Also assists with placing students in paid on-campus jobs through the Federal Work-Study Program.

International Student Services

MC: Vocational Building #116

384-6229

Mon-Fri 9 am-5 pm

Assists international students with various services and resources, including housing.

Job Opportunity Services

MC: Leshler Student Services Building, 3rd Floor Room 323

Mon-Fri 8 am-4:30 pm

384-6243

Offers employment referral assistance for part-time, temporary, and full-time jobs for students attending Merced College.

Library

MC: Learning Resource Center

384-6080

Mon-Thu 8 am-8:30 pm, Fri 8 am-2 pm

For questions, email: refdesk@mccd.edu or use [Live Chat](#)

Provides access to books, movies, and online databases. Faculty librarians offer whole class or individual research instruction sessions for students and faculty. Meeting and study rooms are available to reserve. Textbooks, computers, laptops, and other technology are available to check out. Printing services are available, .10c for black/white copies, and .40c for color copies (cash only).

Next Up Program

MC: Student Union Building, Room 127

384-6077

For questions use [Live Chat](#)

Offers eligible current and former foster youth students support and services that could include help with books and supplies, transportation, tutoring, and food.

Puente Program

MC: Leshler Student Services Building, 2nd Floor 381-6456

Program is open to all students who wish to transfer to a four-year university. It provides English and Guidance instruction, counseling, and mentors.

Student Equity & Success

MC: Student Union Building, Room 141

384-6067

Provides services to ensure equitable access and success for all students. Oversees Extended Opportunity Programs and Services (EOPS), Student Success, California Work Opportunity and Responsibility to Kids (CalWORKs), Disabled Students Program & Services (DSPS), Student Equity and the Veterans Resource Center (VRC).

Student Fees

MC: Leshler Student Services Building, 3rd Floor 384-6212

LB: Student Services, Building A 386-6752

For questions email studentfees_custsvc@mccd.edu

Services provided include: collection of tuition, and associated fees. Online services such as student account refunds, payment plans, parking permits, disbursement (Bank Mobile) of financial aid and scholarship funds, and student account payments. Staff are available in person or over the phone to assist with any inquiries you may have.

Student Health Services

MC: Student Union Building, Room 101 384-6045

LB: Student Services, Building A Room 146 386-6716

For questions email shs@mccd.edu or use [Live Chat](#)

Services include over-the-counter medication samples, health and wellness information, blood pressure checks, pregnancy testing, TB testing, assistance with locating community resources, and personal counseling.

Student Helpdesk

MC: Learning Resource Center

Mon-Fri 8 am-5 pm, Closed 12 pm-1 pm

381-6514

Call 381-6565, Available 24/7

For questions email myhelp@mccd.edu or use [Zoom](#)

Provides technical support for students 24 hours a day, 7 days a week. Assists with Canvas, Respondus, MC Portal, WebAdvisor, and Wi-Fi.



Student Success Center

(LOS BANOS)

LB: Student Services, Building A 386-6760 or 381-6416

Mon-Thu 9 am-6 pm, Fri 11 am-2 pm

Provides access to the Computer Lab, peer tutoring in multiple subjects, instructional support in multiple subjects, and print services are available with a Los Banos Campus blue paper print card.

Student Success & Tutorial Center (MERCED)

MC: Learning Resource Center, First Floor

Mon - Thu 8 am-7 pm, Fri 8 am-5 pm

384-6329

For questions, email tutoring@mccd.edu or use [Live Chat](#)

SSTC offers free drop-in peer tutoring for most disciplines, faculty support in math, reading and writing across all disciplines, embedded counseling, and faculty librarians. The Center is also equipped with computers, laptops, printers, Wi-Fi and charging outlets. Headphones, laptops, and calculators are available for check out. Print services are available, .10c for black/white copies and .40c for color copies, (cash only). Food and drinks are welcome in the center.

Student Success Office

MC: Learning Resource Center, First Floor

Mon-Fri 8 am-5 pm

384-6329

Oversees academic support services including: Student Success & Tutorial Center, Study Central, and Embedded Tutoring.

Student Success Workshops

MC: Learning Resource Center, First Floor

384-6329

LB: Call for more information

381-6416

Merced Campus Student Success Workshops are FREE drop-in academic workshops that cover a variety of topics supporting student success. Students who are unable to attend workshops, can watch the workshop videos on the MC Portal under the Student Success tab.

Study Central

(MERCED)

MC: Learning Resource Center, First Floor

384-6329

Mon-Thu 8 am-7 pm Fri 8 am-2 pm

Study Central (SC) provides students with assistance from highly-trained math and English peer tutors and faculty who specialize in a variety of academic fields. It provides a comfortable environment for students to study or work on homework, individually or in small groups. SC is equipped with computers and laptops for students to use in the lab. The Center offers FREE, drop-in academic workshops that cover a variety of topics supporting student success. Headphones, calculators, and laptops are available for check out. Print services are available, .10c for black/white copies and .40c for color copies. (cash only). Food and drinks are welcome in the center.

Veterans Resource Center (VRC)

MC: Student Union Building, Room 126

384-6161

Mon-Thu 8:00 am-4:30 pm

LB: Veterans Help Desk

826-3495

For questions email vrc@mccd.edu or use [Live Chat](#)

Welcomes military, veterans, and family members wishing to further their education and encourages them to seek assistance through the (VRC). Staff are available to provide the paperwork and information necessary to establish eligibility. Other services include: computers and printing services, Lending Library (to borrow books), Veterans Education Counselors, Veterans Certifying Official, and networking opportunities.

Welcome Center

MC: Leshler Student Services Building, 1st Floor, Room 102

Mon-Fri 8 am-4:30 pm

384-6089

LB: Student Support Center, Building A-119

381-6548

Offers a wide array of students services to help new, continuing, and returning students.

Developed by the Student Success Office
Learning Resource Center, First Floor
(209) 384-6329