



# MERCED COLLEGE

Programs & Services To Promote Student Success

MC=Merced Campus, 3600 M Street, Merced

LB=Los Banos Campus, 22240 HWY 152, Los Banos

## Admissions & Records

**MC: Leshar Student Services Building, 2<sup>nd</sup> Floor**  
**Mon-Fri 8 am-5:00 pm** 384-6187  
**LB: Student Services, Building A** 826-3495

For questions email [admissions@mccd.edu](mailto:admissions@mccd.edu).  
Maintains all student academic records including grades; provides admissions and veteran's services; process application and registration for students; sends and receives official transcripts, verify enrollment, evaluate outside transcripts and process graduation applications.

## Associated Students of Merced College (ASMC)

**MC: Student Union Building, Room 107** 384-6119  
**Mon-Fri 8 am-5:00 pm**

ASMC is a student government organization that provides students with representation and advocacy on campus. They also provide FREE services including: a food pantry, print and copy services for to all students.

## Bookstore

**MC: Student Union Building** 384-6280  
**M-Th 7:30 am-7:30 pm & F 7:30 am-4 pm**  
**LB: Student Services, Building A** 381-6424  
**M-Th 7:45 am-7 pm, F 7:45 am-2 pm**

Offers a textbook rental and reservation program both online and in the bookstore. Sells new and used textbooks, paperbacks, study aids, art materials, nursing supplies, stationery, collegiate apparel and gifts.

## CalWORKs

**MC: Leshar Student Services Building,** 381-6515  
**3<sup>rd</sup> Floor, Room 304** 384-6377  
**LB: Student Services, Building A** 381-6428

For questions email [calworks\\_student@mccd.edu](mailto:calworks_student@mccd.edu).  
California Work Opportunity & Responsibility to Kids (CalWORKs) is a state funded welfare-to-work program designed to help students who receive public assistance.

## Campus Police

**MC: Tri-College Center, Room 4** 386-6600 or 769-4281  
**Mon-Fri 8 am-4:30 pm**

**LB: Student Services, Building A** 769-5749

**In Case of Emergency: Dial 911 from any campus phone.**  
Services include: response to 911 and other calls, investigation of crimes, escort service, traffic collision response, and Code Blue Box response. Download the 911 Shield App on your mobile device to access more public safety services.

## Career/Transfer Center

**MC: Leshar Student Services Building, 3<sup>rd</sup> Floor, Rm 325**  
**Mon-Fri 8 am-4:30 pm** 384-6243

**LB: Student Services, Building**  
**M-F 8:30 am-4 pm** 386-6749

**Career Center**, offers students the opportunity to research careers, using several computer programs, websites, and books that offer a variety of resources. Career Counselors are available to meet with students to discuss any questions pertaining to their major and/or career interest.

**Transfer Center**, helps students make a smooth transition from the Community College setting to various Universities.

## Child Development Center

**MC: Child Development Center** 384-6245  
**Mon-Fri 7:30 am-5 pm**

Provides on campus educational childcare services for students with children ages six months to five years of age.

## Cooperative Work Experience Education

**MC: Student Success & Tutorial Center Building, Rm. 13**  
For questions email [workexperience@mccd.edu](mailto:workexperience@mccd.edu) or call 384-6364.

Allows students who work, volunteer, or are self-employed to earn up to 16 units of elective transfer credit while they work and providing an opportunity for skill development and career exploration.

## Counseling & Guidance

**MC: Leshar Student Services Building, 2<sup>nd</sup> Floor** 381-6478  
**Mon-Fri 8 am-4:30 pm & Wed 8 am-7 pm**

**LB: Student Services, Building A** 826-3495

For questions email [ecounselor@mccd.edu](mailto:ecounselor@mccd.edu).  
Counselors assist students achieve academic, personal, and social success. Counseling appointments can be made in advance or on a walk-in basis.

## Disabled Students Program & Services (DSPS)

**MC: Leshar Student Services Building,** 384-6155  
**2<sup>nd</sup> Floor, Room 234** (TDD) 384-6311  
**LB: Student Services, Building A** 381-6423

For questions email [dsps@mccd.edu](mailto:dsps@mccd.edu).  
Offers educational support services for students with a variety of disabilities, including those students with physical, psychological, communicative and learning disabilities. Support services and accommodations include, but are not limited to, priority registration, scheduling assistance, academic and vocational counseling, interpreters, test-taking accommodations, assistive technology and e-text, Kurzell, or PDF.

## Embedded Tutoring Program

**MC: Downey Learning Resource Center, First Floor**  
**Mon-Fri 8 am-5 pm** 384-6329

For questions email [tutoring@mccd.edu](mailto:tutoring@mccd.edu).  
Focuses on using peer tutors to collaborate with faculty and students in the classroom and connects students with academic support services outside of the classroom.

## Extended Opportunity Programs & Services (EOPS) and Cooperative Agencies Resources for Education (CARE) Program

**MC: Leshar Student Services Building, 2<sup>nd</sup> Floor** 386-6693  
**LB: Student Services, Building A** 381-6423

EOPS provides academic, career, and transfer counseling, CARE, enrollment assistance, textbook assistance, EOPS grants, priority registration, and transfer assistance. The CARE program is an additional service provided through the EOPS program to assist the single parent students that receives TANF. Additional services to CARE eligible students include: CARE orientation and workshops, CARE grants, meal cards, gas cards, parking permits, and bus passes.

## Financial Aid

**MC: Leshar Student Services Building, 3<sup>rd</sup> Floor** 384-6031  
**LB: Student Services, Building A** 826-3495

For questions email [financialaid@mccd.edu](mailto:financialaid@mccd.edu).  
Provides financial assistance depending on individual student need as determined by the *Free Application for Federal Student Aid* (FAFSA) [www.fafsa.gov](http://www.fafsa.gov) or *California Dream Act Application* (CADAA) <https://dream.csac.ca.gov/>. Also assists with placing students in paid on-campus jobs through the Federal Work-Study Program.

## International Student Services

**MC: Vocational Building Room #116** 384-6229

**Mon-Fri 9 am-5 pm**

Assists international students with various services and resources, including housing.

## Job Opportunity Services

**MC: Leshler Student Services Building, 3<sup>rd</sup> Floor, Room 323**

**Mon-Fri 8 am-4:30 pm** 384-6243

**LB: Student Services, Building A, Room #106** 826-3495

Offers employment referral assistance for part-time, temporary, and full-time jobs for students attending Merced College.

## Library

**MC: Downey Learning Resource Center**

**384-6080**

**Mon-Thu 8 am-8:30 pm, Fri 8 am-2 pm**

For questions, email: [refdesk@mccd.edu](mailto:refdesk@mccd.edu).

Provides access to books, movies, and online databases. Faculty librarians offer whole class or individual research instruction sessions for students and faculty. Meeting and study rooms are available to reserve. Textbooks, computers, laptops, and other technology are available to check out. Printing services are available, .10c for black/white copies, and .40c for color copies (cash only).

## Next Up Program

**MC: Student Union Building, Room 127** 384-6077

Offers eligible current and former foster youth students support and services that could include help with books and supplies, transportation, tutoring, and food.

## Puente Program

**MC: Leshler Student Services Building, 2<sup>nd</sup> Floor** 381-6456

Program is open to all students who wish to transfer to a four-year university. It provides English and Guidance instruction, counseling, and mentors.

## "The Hub" Center for Equity and Diversity

**MC: Student Union Building, Room 141** 384-6067

For question email [studentequity@mccd.edu](mailto:studentequity@mccd.edu).

Provides services to ensure equitable access and success for all students. Oversees Extended Opportunity Programs and Services (EOPS), Student Success, California Work Opportunity and Responsibility to Kids (CalWORKs), Disabled Students Program & Services (DSPS), Student Equity and the Veterans Resource Center (VRC).

## Student Fees

**MC: Leshler Student Services Building, 3<sup>rd</sup> Floor** 384-6212

**LB: Student Services, Building A** 386-6752

For questions email [studentfees\\_custsvc@mccd.edu](mailto:studentfees_custsvc@mccd.edu).

Services provided include: collection of tuition, and associated fees. Online services such as student account refunds, payment plans, parking permits, disbursement (Bank Mobile) of financial aid and scholarship funds, and student account payments.

## Student Health Services

**MC: Student Union Building, Room 101** 384-6045

**LB: Student Services, Building A Room 146** 386-6716

For questions email [shs@mccd.edu](mailto:shs@mccd.edu).

Services include over-the-counter medication samples, health and wellness information, blood pressure checks, pregnancy testing, TB testing, assistance with locating community resources, and personal counseling.

## Student Helpdesk

**MC: Learning Resource Center**

**Mon-Fri 8 am-5 pm, Closed 12 pm-1 pm** 381-6514

**Call 381-6565, Available 24/7**

For questions email [myhelp@mccd.edu](mailto:myhelp@mccd.edu).

Provides technical support for students 24 hours a day, 7 days a week. Assists with Canvas, Respondus, MC Portal, WebAdvisor, and Wi-Fi.

## Student Success Center

**(LOS BANOS)**

**LB: Student Services, Building A** 386-6760 or 381-6416

**Mon-Thu 9 am-6 pm, Fri 11 am-2 pm**

Provides access to the Computer Lab, peer tutoring in multiple subjects, instructional support in multiple subjects, and print services are available with a Los Banos Campus blue paper print card.

## Student Success & Tutorial Center

**(MERCED)**

**MC: Downey Learning Resource Center, First Floor**

**Mon - Thu 8 am-7 pm, Fri 8 am-5 pm** 384-6329

For questions, email [tutoring@mccd.edu](mailto:tutoring@mccd.edu).

SSTC offers free drop-in peer tutoring for most disciplines, faculty support in math, reading and writing across all disciplines, embedded counseling, and faculty librarians. The Center is also equipped with computers, laptops, printers, Wi-Fi and charging outlets. Headphones, laptops, and calculators are available for check out. Print services are available, .10c for black/white copies and .40c for color copies, (cash only). Food and drinks are welcome in the center.

## Student Success Office

**MC: Downey Learning Resource Center, First Floor**

**Mon-Fri 8 am-5 pm** 384-6329

For question email [studentsuccess@mccd.edu](mailto:studentsuccess@mccd.edu).

Oversees academic support services including: Student Success & Tutorial Center, Study Central, and Embedded Tutoring.

## Student Success Workshops

**MC: Downey Learning Resource Center, First Floor**

**384-6329**

**LB: Call for more information** 381-6416

Merced Campus Student Success Workshops are FREE drop-in academic workshops that cover a variety of topics supporting student success. Students who are unable to attend workshops, can watch the workshop videos on the MC Portal under the Student Success tab.

## Study Central

**(MERCED)**

**MC: Downey Learning Resource Center, First Floor**

**384-6329**

**Mon-Thu 8 am-7 pm Fri 8 am-2 pm**

Study Central (SC) provides a comfortable environment for students to study or work on homework, individually or in small groups. SC is equipped with computers and laptops for students to use in the lab. The Center offers FREE, drop-in academic workshops that cover a variety of topics supporting student success. Headphones, calculators, and laptops are available for check out. Print services are available, .10c for black/white copies and .40c for color copies. (cash only). Food and drinks are welcome in the center.

## Veterans Resource Center (VRC)

**MC: Student Union Building, Room 126** 384-6161

**Mon-Thu 8:00 am-4:30 pm**

**LB: Veterans Help Desk** 826-3495

For questions email [vrc@mccd.edu](mailto:vrc@mccd.edu).

Welcomes military, veterans, and family members wishing to further their education and encourages them to seek assistance through the (VRC). Staff are available to provide the paperwork and information necessary to establish eligibility. Other services include: computers and printing services, Lending Library (to borrow books), Veterans Education Counselors, Veterans Certifying Official, and networking opportunities.

## Welcome Center

**MC: Leshler Student Services Building, 1<sup>st</sup> Floor, Room 102**

**Mon-Fri 8 am-4:30 pm** 384-6089

**LB: Student Support Center, Building A-119** 381-6548

Offers a wide array of students services to help new, continuing, and returning students.

Developed by the Student Success Office  
Downey Learning Resource Center, First Floor  
(209) 384-6329