

Course Student Learning Outcome #1 Competency:

j. Communicate effectively with the patient and the patient’s support network.

Tool: Patient Interaction Sheet

Date	Communication Techniques Used with Patient	How the Communication was Effective	How the Communication was Ineffective	Ways I can improve.

Rubric for Patient Interactions Sheet

Performance Criteria	S	NI	U
Identify effective communication skills to use when interacting with patients, significant others, and health care team members.	Clearly describes communication between self and patient Identifies non therapeutic communication used. Offers at two ways to improve future interactions listing specific therapeutic communication techniques.	Describes communication between self and patient Identifies non therapeutic communication used. Offers only one way to improve future interactions listing specific therapeutic communication techniques.	Descriptions of communication between self and patient are scant and unorganized. Does not offer ways to improve future interactions.