

Course Outcome #2 Competencies:

- a. Use effective communication techniques that produce positive professional working relations in the medical-surgical and maternal-newborn environments.
- b. Interact with members of the healthcare team to plan patient care and evaluate progress toward patient outcomes for the patient undergoing medical/surgical procedures and those of the childbearing family.

Tool: Interprofessional Communication Interaction Sheet

Date	Today I talked with _____ members of the healthcare team.	Information Collected to Evaluate Progress Toward Achievement of Patient Outcomes	Communication Techniques Used that were Effective	Communication Techniques Used that were Ineffective	Ways I can improve to Produce Positive Professional Working Relations.
	Healthcare team member:				
	Healthcare team member:				
	Healthcare team member:				

Rubric for Interprofessional Communication Interaction Sheet

Performance Criteria	S	NI	U
Identify effective and ineffective communication skills to use when interacting with members of the healthcare team.	Clearly describes communication between self and a member of the healthcare team. Identifies effective and ineffective communication techniques used. Offers at two ways to improve future interactions listing specific techniques.	Describes communication between self and a member of the healthcare team. Identifies effective and ineffective communication techniques used. Offers only one way to improve future interactions.	Descriptions of communication between self and other healthcare providers are scant and unorganized. Does not offer ways to improve future interactions.
Information collected related to evaluation of achievement of patient outcomes.	Able to identify patient outcomes and how collected information relates.	Identifies some but not all patient outcomes and able to relate some collected information to them.	Unable to identify patient outcomes and how collected information relates.